

Why A1isp?

Why are you looking at our site now?

Have you had a bad experience with another company? Your current provider seems too big to support you when you have a problem?

Their service was fine until you needed to call on them and when you did, you found you had to queue on an expensive 0870 or 0871 number in order to get through?

Perhaps you have never hosted before and just want to make sure you make the right decision. Let us help you do this.

We believe when buying a service, a selection is made when certain criteria are met. We know that the most important criteria varies for each customer and therefore, we have listed below those features which we believe make us different, help us stand out from the crowd and hopefully will make up the reasons you will choose A1isp!

Support Related

- Unparalleled Support - 24/7 free phone access to all customers
- No predefined excuses as to why this is your problem not ours
- Support engineers with a passion for what they are doing, this is their network!

- British company with all our services in the UK
- More support lines than sales lines
- Free phone numbers to call Support as well as Sales
- Servers that are high quality and with low utilisation
- Multiple connections to high-specification Extreme and Cisco equipment
- Dedicated support executives for EVERY customer
- Phone number and email address supplied for each support executive
- Communication is key - we will call you back
- Free Coffee when you come to see us!

Product Related - Web Hosting

- Cpanel and Fantastico included with every feature enabled!
- Point and click installation on dozens of packages

- YABB, SMF, Joomla! PHP-Nuke, Drupal, Wordpress plus many more!
- Webalizer, Awstats, webmail, phpmyadmin, mysql and so much more

- FREE SpamAssassin and ClamAV antivirus on EVERY email and web account
- upgrade and customise your account as you need to
- FREE phone 24/7 support for all customers
- Every Cpanel server is at least dual 3.6ghz cpu with 2gig ram
- Gigabit connection to the Internet from each server with unrestricted bandwidth
- MONTHLY contract unless you want it longer!
- Dedicated support manager

Product Related - Colocation

- 24/7 access to your equipment which is FREE and unlimited
- 24/7 reboots which are free and unlimited
- 24/7 Email and FREE phone support

- Huge bandwidth capabilities burst to port speed guaranteed
- Copper/Fibre Gigabit ports available at extra cost

- No SETUP FEES
- MONTHLY contracts
- Dedicated support manager
- Bookable IP-based KVM (usable from a web browser)

Network Related

- Only Extreme Networks and Cisco switches used in our suites and racks
- Port speed burst guarantee, 24/7

- Fibre uplink from our cabinets to network switches
- Multiport gigabit uplink to LINX from our Maidenhead and Docklands facilities
- Low utilisation of our links, upgraded at 50% utilisation
- Locked suites with photo ID access only
- Quality of Service Vlans to ensure your service remains error free
- VoIP specialist - European VoIP carriers use our facilities!
- Dedicated support management for all customers

We are proud of what we can provide our customers and would welcome the chance to speak with you and help you feel more comfortable with hosting with us. It does not matter if you are hosting the smallest Cpanel account or a 42U cabinet, we want you to be happy and know that we treat your server, or your site as our own.

Please call us today, we would love to hear from you!
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